



## **Checked & Approved™ Access Standards**

Our Checked & Approved™ properties will be checked for the following minimum criteria. The basic accreditation will be awarded to Hotels or other accommodation that we have checked conform to these criteria.

### **Minimum Basic Standards for Assisted Wheelchair Access**

- Level Access or Ramp / Lift
- Handles / doors easy to reach and open from a wheelchair
- Doormats flush with the floor
- Clear doorways, corridors and aisles wide enough for a wheelchair
- Waiting area with seating if queues
- All key facilities on the main floor are easy to access
- Colour contrast between floors and walls.
- Disabled WC facilities
- Internal lift with accessible buttons (If facilities are not on ground floor)

Whilst this audit is carried out we will also look at the following criteria and if present and operational these will be highlighted on the relevant property description.

### **More Advanced / Specialised Standards**

- Adapted bathrooms
- Bell or buzzer outside for assistance requests
- Fully accessible to wheelchair users travelling alone
- Disabled parking
- Low reception desk
- Loop system at reception
- Accessible communication :- Mini-com, email, fax
- Braille signs
- Braille print
- Large print signs
- Large print printed material on request
- Colour coded walls
- Assistance dogs welcome
- Good lighting
- Disability focused management team (star award)

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